



A BEHIND THE SCENES LOOK INTO

## The Evolution of an Intelligent EHR Solution

### Built by developers, molded by an industry

In 1977 a visionary group of software developers set out to create an agency management solution that was second to none. The first phase was the development of intuitive software to facilitate electronic claims and remittance processing. Recognizing the dynamic nature of behavioral healthcare, the developers of AccuMed™ utilized a normalized database framework that would support a wide variety of workflows and stand the test of time.

*“We were aware from the start that we would need to be agile in our development process.”*

Unlike with off-the-shelf or custom-built software, AccuMed committed itself early on to discrete database principles: every pick list and drop list is clearly related to a database field.

### Bringing teams together; forging better processes

The goal was to create a solution that would produce both front and back office efficiencies while empowering staff with the tools to deliver the best possible quality of care. By design, the AccuMed™ platform enabled the company to easily leverage an agency's workflow and integrate their existing operations.

One important issue AccuMed would have to address was the barrier between departments within the agency environment. It is widely acknowledged that a huge disconnect exists between clinical and billing staff, who frequently use different terms for the same procedures.

*“We've bridged the gap between departments that don't always speak the same language under one solution.”*

A critical issue facing agencies today is the upcoming transition from ICD-9 to ICD-10 codes required for compliance with HIPAA. The flexibility built into AccuMed's web-based EHR eases compliance while providing agencies with secure mobile access to clinical data and external interoperability for a complete continuum of care.

### Partnership approach to maintaining robust solutions

AccuMed™ must continue to evolve over time to be responsive to new methods and standards of treatment, to adapt to shifting workflows and procedures within the agency, and to comply with the latest healthcare regulations. To continue providing agile and effective solutions an ongoing partnership had to be developed with clients.

*“Increased collaboration breeds better, longer-lasting solutions.”*

Dedicated implementation and support teams are assigned to learn how each client agency operates. This partnership facilitates the seamless transition to a streamlined workflow for the agencies and the ongoing development of intelligent solutions that evolve with the ever-changing industry and diverse client needs.



Learn more about our intelligent EHR

(800) 765-9300 | [info@accumedic.com](mailto:info@accumedic.com) | [www.accumedic.com](http://www.accumedic.com)